



Logging in to internal platforms at PostNL

Arranged in just a couple of steps!



Step 1.

Computer or mobile device with internet access

Make sure you have a desktop pc, laptop, tablet or smartphone with internet access. We recommend using Windows 10 or Apple/Mac. Suitable browsers are Internet Explorer version 11 or Microsoft Edge, Google Chrome, Mozilla Firefox or Safari version 9 or higher.

Step 2.

Activate your account

1. Go to mijnpostnl.nl (make sure you use the correct internet address). You will see the login page. Click 'First visit here'.



2. Enter your private email address with which you are registered with the personnel or pension administration.

3. You will receive an email with a button to set a password. Click this button.

- This opens a new page where you can set your password. Choose a password that complies with the password requirements shown on screen and click 'Save password'.

Password

 Hide

Save password

- Your account has now been activated. Click 'Continue logged in' to continue to Mijn PostNL. The next time you can log in with your email address and the password you set up



Account has been activated

Your account has been activated. You can continue immediately without logging in.
Next time use your email address and password to log in.

Done

Continue logged in

Step 3.

Logging in is possible in several ways

You can log in on your computer, laptop, smartphone or tablet. Inloggen kan via je computer, laptop, smartphone of tablet. For the Mijn PostNL intranet, go to mijnpostnl.nl. Log in at 'I visited before' with your private e-mail address and the password you chose earlier.



postnl

I visited before

 Hide

Login →

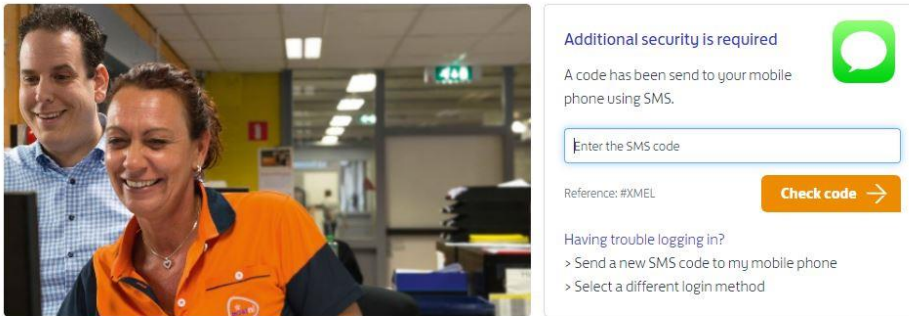
Forgot your password? | First visit here.
Problems log in or creating an account

On your first day at PostNL you can also login directly at Mijn Werk (for PostNL operations employees at Mail NL) and Connect (for employees with a business email address). You then go to mijnwerk.postnl.nl or to connect.postnl.nl.

If you have got a business email address, please use this to log in.

Extra secure access

On some platforms, such as My HR, you must additionally log in with a code, as this contains personal or confidential company data. You will receive this code in a text message or email.



Do you want to use the services of PostNL? Go to postnl.nl/postnl.nl

[Privacystatement](#) - [Disclaimer](#) - [Help](#) - Copyright PostNL

Changing you login details

You can change your password at the My login details page. You can also indicate here whether you want to receive the code for extra secure access on your cell phone or on your e-mail address. You can find My login details at the top of the page of Mijn PostNL and in Mijn werk (in that case, choose Wachtwoord wijzigen). If you would like to edit your email address or mobile phone number, you will be redirected to My HR.

My login details



Login name	voornaam.achternaam@postnl.nl	Edit
Private email address	voornaam.achternaam@example.com	Edit
Password	*****	Edit
Mobile phone number	*****678	Edit
Extra secure access	by sms	Edit
Language (for sms and email)	Dutch	Edit

Help!

If you have any difficulties, please call the IT Servicedesk: 088-86 84 000 (mon – fri 07.30u – 17.30u) or send an email to toegang@postnl.nl. Please keep your personnel number close at hand or include it in the email.

No experience with computers or email?

Ask a relative or someone close to you to help you.